


Monthly Mansion & Weekly Mansion Q&A

Q. Can I use Internet in a room?

A. Yes, we provide fiber-optic Internet every room which you see this mark →  Internet-capable on our web site. So if your lap top has LAN port and you have a LAN cable, you can go on line immediately.

If you don't have them, please purchase LAN adapter and LAN cable beforehand.

【Room without access to Internet】

Please contact individually if there is no Internet connection in the room. (Please bring a laptop computer.)

Q. Can I stay in Weekly Apartment for one night?

A. No, we provide a room at least for 7 days and 8 nights or over.

If you want to stay less than one month, you can make a reservation thirty days before.

In case of stay more than one month, please feel free to consult us earlier.

Q. Can I make a payment with credit card?

A. No, please pay by cash, only Japanese yen.

Q. Can I bring food and drinks in a room?

A. Yes, there is no problem to have a meal and cook.

Q. Can I send my belongings to the Monthly Mansion beforehand?

A. Yes, we receive your package at the front beforehand.

Please note that you have to write your name and confirmation number on the slip.

Q. What time is it check-in and check-out?

A. Check-in time is 15:00 ~ 18:00, and check-out time is until 11:00 am.

Q. Can I have pets?

A. No, Having pets is prohibited in apartments.